

**Customer Advisory - MMD3 (Digital Portal) announcement by our Surveyors –  
Master Marine Services Pvt. Ltd. - Update 3**

**Customer Advisory # MUM/2020-2021/188**

24<sup>th</sup> September, 2020

Dear Valuable ONE Customers,

Further to our earlier advisory, dated 2<sup>nd</sup> June 2020, please be informed that Master Marine Services Pvt. Ltd. our Surveyors, have already announced Digital Platform for our Valued Customers, named as, **MMD3 portal**, through which, users can enter Shipping bill data/TR copies, on PAN India basis and upload the documents digitally, as a matter of precaution and also offer solutions for E VGM to EGM.

This shall help in reducing the risk of spreading the coronavirus, while maximizing the health of our business.

Also we hereby request our customers to stop sending Shipping Bills through email but submit the same through MMD3 digital platform for quick processing and safe submission of documents.

The portal shall be facilitated through digital online platform for carrying out the below functions :

**For ICD to Gateway ports: Mundra / Nhava Sheva/ Pipavav- E-VGM- > Shipping Bill > FW Note > F- 8/11 > EGM.**

Since, the latest Shipping Bill is provided by customs in soft copy pdf, now the CHAs/Shippers, can directly upload shipping bill data and attach all required documents in MMD3 portal from office or home, thereby eliminating physical handover of documents.

Customer just needs to log in & has to use Upload Shipping Bill Option to upload excel file in the system.



If case any party faces any issues\ queries, they may contact the MMS customer care team on below numbers:

CONTACT NO:- Akshay Patil :- 7498239998  
Yogesh Patil :- 8104988927

Keval :-9429120912  
Piyush :-9372802262

Note- For clients who have still not registered to MMD3, they can send an e mail to respective ICD ports, however, details of Shipping Bill needs to be updated in attached Shipping Bill template along with scanned copies of Shipping Bill /TR. An Auto alert mail shall be triggered on receiving the e mail.

**To Gateway port by road for Mundra / Pipavav / - E-VGM > Shipping Bill > F 6/13 > EGM:**

For Local Shipping Bills, clients can use MMD3 for following services or hand over the Shipping Bill Hard copies to our offices at Gateway ports.

**For Gateway port by road for Nhava sheva - E-VGM > Shipping Bill > F13 > EGM:**

For Local Shipping Bills, clients can use MMD3 for following services or handover over the Shipping Bill Hard copies to our offices at Gateway ports.

**From Ahmedabad to Mundra or ICD locations within 12 hrs by rail to Navasheva /Pipavav/Mundra - E-VGM > Shipping Bill > F11/8 > EGM** where the rail reach Gateway port in 6 to 7hrs. We advise Clients to use our F8/11 Pre-advise request in MMD3 along with Shipping Bill documents.

**For South India - E-VGM > Shipping Bill > F 13 > EGM**

Customers can avail all the below mentioned services (based on above explanation):

1. Form 6/13 can be availed with VGM at all Gate way ports.
2. ICD Locations can file form 8/11 online and attach all documents in the portal sitting at home or in the office.
3. E-Forwarding note service shall enable the customer to apply for the same and take an approved soft copy, which can then be submitted to the official custodian for Rail Movement at all ICD locations.

Under mentioned points for Registering on MMS Portal and for your easy reference:

- ❖ Clients need to do KYC initially for activation for a secured login. (KYC link available in the main log in page itself).
- ❖ Activation time approx. 24 hours' time - Customers shall be able to update and upload Shipping Bill.
- ❖ CHA/shipper can register with MMD3 <http://mmd3.mastergroups.com/>

Please contact MMD3 Customer care team desk, if any assistance required.  
Contact details as under: -

MMD3 Customer Care Team			
Sr.	Name	Contact No	Expertise
1	Shrikant Deshmukh	+91 91677 31370	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC

2	Suyesh Shirole	+91 99871 39529	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC
3	Shrikant Dharpawar	+91 86552 25721	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC
EMAIL ID :- MMD3@MASTERGROUPS.COM			

For sending emails please use the below mentioned email ids:

LOCATION	EMAIL ID
NHAVA SHEVA	mmd3nxv@mastergroups.com, <a href="mailto:mumdoc@mastergroups.com">mumdoc@mastergroups.com</a> mmd3@mastergroups.com
PIPAVAV	mmsppv@mastergroups.com, mmd3@mastergroups.com
MUNDRA - ICD	mmskdl@mastergroups.com mgrkdl@mastergroups.com mmd3@mastergroups.com
MUNDRA - LOCAL	Physical handover of SHIPPING BILL

We assure you of our best services at all times.

For **Ocean Network Express (India) Private Ltd.**

**Authorized Signatory**